

QUESTIONS & ANSWERS

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IBM

MSC-321

Designing and Deploying Advanced Data Capture (ADC) Solution

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barcode data?

- A. To test image capture settings
- B. To change the beeper volume
- C. To enable the MicroPDF-417 symbology
- D. To verify the output of an ADF rule

Answer: D

QUESTION: 105

Which of the following Motorola Solutions tools can you use to assist you in reducing installation costs for your scanner deployment?

- A. Solution Builder
- B. ScanVisor
- C. 123Scan2Programming Utility
- D. Scanner at a Glance Brochure

Answer: C

QUESTION: 106

You are being asked to identify the steps that are part of the Business Requirements gathering process. Which of the following steps can you exclude from your process?

- A. Contract/Award selection process
- B. Final Scanner Selection
- C. Host Connectivity options
- D. Overall Pricing
- E. Use Cases

Answer: A

QUESTION: 107

Included in each of the Motorola Solutions Scanner Product Reference Guides are barcodes that can be scanned to define the USB Country Keyboard type. Which of the following issues is often corrected by ensuring the proper USB Country Keyboard type

is set in the scanner?

- A. Host application is missing characters
- B. Host application is not receiving any scanner data
- C. Host application is displaying the wrong characters
- D. Host application is showing duplicate scanner decodes

Answer: C

QUESTION: 108

Your client notices that the new scanners they are employing are not scanning correctly. The scanner aiming pattern is present but when they attempt to scan a bar code the scanner does not decode and they do not hear the decode beep. Which of the following should you do?

- A. Instruct the customer to swap the host cable and try again,
- B. Instruct the customer to perform a WARM boot of the scanner and try again.
- C. Inform the customer that the scanners need to be programmed at the factory and that they should return them to Motorola Solutions for programming.
- D. Instruct the customer to ensure that the bar code symbology is enabled by scanning the appropriate bar code from the programming guide and try again.

Answer: D

QUESTION: 109

You are troubleshooting an RF scanner and cradle but the scanner is currently not sending the barcode data to the host. When it scans a barcode it is emitting a 4-beep tone that indicates it is not paired with a cradle. Which of the following processes can be used to re-establish the pairing between the scanner and cradle?

- A. Scan the pairing barcode located on the cradle
- B. Re-insert the scanner in the cradle and wait 1 minute
- C. Scan the pairing barcodes from the Quick Reference Guide
- D. Return the scanner and cradle to Motorola Solutions for service

Answer: A

QUESTION: 110

You are troubleshooting a scanner that does not appear to be configured correctly and are using 123Scan2 to create a configuration file. Which of the following options can be used to apply the configuration to the scanner (select THREE)?

- A. via USB cable
- B. via Activesync
- C. via RS232 Serial
- D. scanned off a bar code configuration sheet

Answer: A, C, D

QUESTION: 111

Your customer installed 20 RF scanners with cradles and they have been working until recently. At this time a couple of scanners emit a long low/long high/long low/long high error tone after scanning a barcode. Which of the following best describes the issue with these scanners? Please see Definitions exhibit at the bottom.

Wireless Beeper Definitions

When the digital scanner scans the pairing bar code it issues various beep sequences indicating successful or unsuccessful operations. Table 4-2 defines beep sequences that occur during pairing operations. (For additional beeper definitions, see *Beeper Definitions* on page 2-1.)

Table 4-2 Wireless Beeper Definitions

Beeper Sequence	Indication
Four long/low beeps	<ol style="list-style-type: none"> 1. A transmission error was detected in a scanned symbol. The data is ignored. This occurs if a unit is not properly configured. Check option setting. 2. When communicating with a cradle, the cradle acknowledges receipt of data. If the acknowledgment is not received, this transmission error beep sequence sounds. Data may still have been received by the host. Check the host system for receipt of transmitted data. If data was not received by the host, re-scan the bar code.
Five high beeps	Emitted every 5 seconds while a reconnection attempt is in progress. (See <i>Auto-reconnect Feature</i> on page 4-14.)
High/low/high/low beeps	Pairing bar code scanned.
Low/high beeps	Bluetooth connection established.
High/low beeps	Bluetooth disconnection event. Note: When connected to a remote device using SPF or HID, if a disconnect beep sequence sounds immediately after a bar code is scanned, check the host device for receipt of transmitted data. It is possible that an attempt was made to transmit the last bar code scanned after the connection was lost.
Long low/long high beeps	Page timeout; remote device is out of range/not powered. (See <i>Auto-reconnect Feature</i> on page 4-14.)
Long low/long high/long low/long high beeps	Connection attempt was rejected by remote device. Note: In the case of <i>Pairing Methods</i> on page 4-21, the cradle may already be connected to another digital scanner in single Point-to-Point locked mode, or the piconet may be full in Multipoint-to-Point mode. If Pair On Contacts is enabled and the digital scanner that is inserted is already connected to the cradle, no beeping occurs.

- A. The scanners and cradles have lost their pairing.
- B. The scanners no-longer have the proper decode logic and cannot decode the barcodes.
- C. The scanner has a low battery condition and needs to be charged.
- D. The scanner and cradle need to be returned to service to correct the issue.

Answer: A

QUESTION: 112

The Mobile Phone/Display Mode feature on Motorola Solutions Digital Scanners is often used to improve which of the following?

- A. pairing the Digital Scanner with a mobile phone
- B. performance of reading bar codes directly from the phone display
- C. enabling the scanner to capture images directly from a mobile phone
- D. performance of displaying scanned data on the mobile phone display

Answer: B

QUESTION: 113

Your client notices that when using a scanner in HID mode that the host application appears to be missing some of the characters from the barcode. Which of the following items should be checked?

- A. Application keyboard buffer size
- B. Decode Redundancy Level
- C. HID Keyboard Keystroke Delay
- D. Timeout between Decodes

Answer: C

QUESTION: 114

You are using 123Scan2 to assist in troubleshooting a scanner and would like to perform some simple configuration and diagnostic testing. Which of the following CANNOT be performed via the 123Scan2 application?

- A. Update scanner firmware
- B. Blink scanner LED's
- C. Reboot the scanner
- D. Modify the scanner settings

Answer: C

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