

QUESTIONS & ANSWERS

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Answer: A

QUESTION: 60

Select the correct pair;

I. "Unexpected occurrence that requires a further investigation"

II. "Recognition of failure caused by a defect"

III. Requires a change to the work item

a) Incident

b) Defect

c) Bug

d) Failure

A. I-a,II-a,III-b

B. I-a,II-d,III-b

C. I-b,II-c,III-d

D. I-c,II-d,III-b

Answer: A

QUESTION: 61

Which of the following statements are correct?

I. A failure can be detected only by dynamic testing technique.

II. Defects can exist in test environment.

III. All incidents require a software change.

IV. Code and design reviews can reveal defects

A. I, II, III true

B. I, II, IV true

C. II, III, IV true

D. II, IV true

Answer: B

QUESTION: 62

IEEE 10440-1993 specifies a standard for defect reporting. Which of the following attributes should be in a defect report as per ISTQB Syllabus?

- A. Complete, concise, accurate and objective report.
- B. Compete and accurate. Does not have to be concise or objective.
- C. Complete and objective. Does not have to be accurate.
- D. Accurate. Does not have to be complete, concise or objective.

Answer: A

QUESTION: 63

A Junior software tester at ABC Inc. found a defect while testing release 2 of the eForm application. The eForm application does not accept more than 5 characters for its' "Last Name" field. Tester created a defect report. The defect report contains following information; "eForm application does not accept more than 5 characters for its' "Last Name" field" Select the correct statement regarding the defect report;

- A. Defect report is complete, accurate and concise.
- B. Defect report is accurate but not complete.
- C. Defect report is complete but not accurate.
- D. Defect report is complete but not concise.

Answer: A

QUESTION: 64

A major bank has recently outsourced all of its software development in an effort to reduce its fixed costs. The new supplier will be responsible for all new developments as well as enhancements to existing ones. The bank has retained its own management team for its projects. There will be an in-house project manager, development manager and test manager for each project. Some staff may work on more than one project, depending on the overall size. An enhancement is being made to allow existing customers to authorise their own loans online, from £1k to £10k by answering a series of questions. You are a test manager with the bank and you have written a test strategy for the outsourced team to follow. Unit testing has begun but informal conversations with the developers have revealed that they have not received a signed-off specification from the bank for the enhancement. They do know how loans work though and have created code from conversations with bank staff alongside their own knowledge. How could a strategy have helped to avoid this situation?

- A. The test strategy would have identified bank staff with the right knowledge for consultation on the loan requirements.
- B. The test strategy would have laid out the process for capturing how the loan process would work which the outsourced team would have followed.
- C. The test strategy would have specified that a signed-off specification would be made available to the coding team prior to the start of development.

D. The test strategy would have requested that the outsourced team take part in specifying the requirements, to make use of their knowledge.

Answer: C

Explanation:

Option A is about requirements capture, not testing. It may appear in a test plan, which may show how reviews of specifications may be carried out, but would not appear in the test strategy (it will say that reviews will be carried out, but would not name specific individuals). Answer B is again about requirements capture, it would not appear in the test strategy.

QUESTION: 65

The aircrew of a national air defence force has requested changes to the existing aviation software that provides on-board information about the combat environment. The air force is currently engaged in a peace-keeping mission in another country and has come under unexpected threats. The development life cycle is the V model. The software house needs to change their test management process to ensure delivery at the right time and quality. The software changes are coming in as the aircrew request them, as a result of their engagements with hostile forces. The aircrew have requested that the changes are made as quickly as possible. The project manager has decided to revisit the test management process. The changes will come as small change requests. The team have worked on the project for over 25 years, with little staff turnover. Which of the following test measures should be emphasised during the crisis?

- I. Readiness of the test environment for each run.
- II. Number of high-priority defects being found.
- III. Number of defects being found per tester.
- IV. Number of hours overtime being worked by staff.
- V. Number of change requests tested versus number passed.

- A. I, II and V
- B. II, III and IV
- C. II, III and V
- D. I, II and III

Answer: A

Explanation:

Option I, 'readiness of the test environment', while it may be a given, should always be monitored.

Option II, 'number of high-priority defects found' is a good indicator of product quality and should be included.

Option III, 'number of defects found per tester' may be useful, but it would need to be combined with other data, such as requirements tested to be of any real value.

Option IV, 'number of overtime hours worked by testers' is unlikely to be of much concern here.

Option V, 'number of change requests passing' should be monitored.

QUESTION: 66

Which of the following is NOT a true statement?

- A. Cost benefit analysis should be done before purchasing test tools and analysis should show a good potential return on investment.
- B. Bid bang approach is the best way to rollout test tools to an organization.
- C. Maintenance fees, support fees, licensing fees and learning curve should be considered before introducing test tools to an organization.
- D. Scripted / automated tests can be executed faster during test execution phase.

Answer: B

QUESTION: 67

Which of the following statements are true about risks of introducing test automation tools?

- I. Poorly designed test cases automated "as is" results in execution errors.
- II. Reduce defect detection due to limited manual testing by a tester.
- III. Too many dependencies to integrate test tools and test tool limitations.
- IV. Unrealistic expectations from management.

- A. I, III true
- B. II, IV true
- C. All of them are true
- D. None of them are true

Answer: C

QUESTION: 68

Which of the following statements are true?

- I. Test automation tools can be used only for one project.
- II. Test data comparison tool can be used to avoid human data comparison mistakes.
- III. A company can utilize multiple test tools to efficiently perform their test activities.
- IV. Purchasing suite of test tools from the same vendor guarantees that the tools will work together.

- A. II, III true. I, IV false
- B. I, II true. III, IV false
- C. II, III, IV true. I false
- D. I, II, IV true. III false

Answer: A

QUESTION: 69

Select the correct pair from the following Test Tool Categories?

Test Tools Category:

I. Test Management Tool

II. Web Tools

III. Keyword-Driven Test Automation Tools Features of Test Tools Categories:

a. Supports organization of test artifacts

b. Less likely to modify

c. Help to monitor SLA (service Level Agreements) compliance

- A. I-a,II-c,III-b
- B. I-b,II-a,III-c
- C. I-b,II-c,III-a
- D. I-c,II-b,III-a

Answer: A

QUESTION: 70

What is NOT an objective of using a Test Execution Tool?

- A. Reduce effort or time related costs
- B. Run more tests
- C. Repeat tests easily
- D. Automate all new features that are going to be delivered in next release.

Answer: D

QUESTION: 71

XYZ Company develops websites for individual users / companies. The testing team tests each build of the software once development releases it. Once testers complete the testing, they also work on coding the next build of the software. All testers and developers report to project manager. What type of independency is achieved above as per ISTQB syllabus?

- A. "No independent testers"
- B. Testing is done by a tester who is part of the development team
- C. "External Test specialists perform testing"
- D. "Testing is done by an organization external to the company"

Answer: B

QUESTION: 72

Which of the following is NOT a challenge with outsourcing?

- A. Cultural differences
- B. Quality
- C. Employee turnover
- D. Low cost

Answer: D

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