

QUESTIONS & ANSWERS

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QUESTION: 34

What do HP Care Pack Services provide?

- A. a choice of reactive and proactive support services that boost IT availability, maintain business continuity, reduce complexity, and control costs
- B. service solutions that provide the processes to purchase what the customer needs today
- C. a vast solution for economies of scale and native innovation across the converged infrastructure
- D. a reactive and proactive, comprehensive portfolio spanning core-to-edge devices

Answer: A

Reference:

<http://h20195.www2.hp.com/v2/GetPDF.aspx/4AA2-7480ENW.pdf>(page 3, right column, first paragraph)

QUESTION: 35

What is the HP solution for data recovery uncertainty?

- A. HP Insight Control Manager
- B. HP Care Pack Service
- C. MS Sharepoint
- D. HP Data Protector Express

Answer: D

Reference:

<https://h20392.www2.hp.com/portal/swdepot/displayProductInfo.do?productNumber=DPXSW>

QUESTION: 36

How can you help to ensure the priority of the voice network for adequate communication?

- A. Run IP phones on the same network as data traffic.
- B. Add a managed switch and segregate the IP phones and data traffic.

- C. Implement an unmanaged switch to separate the voice and data onto separate VLANs.
- D. Maintain a legacy Wireless Access Point that does not support the latest high speed protocols.

Answer: C

QUESTION: 37

Which description is characteristic of HP Technology Services?

- A. proactive services at affordable price points that fit particular environments and situations
- B. reactive services those are unrelated to management and deployment of IT solutions
- C. reactive services that focus on either affordability or results, but not both
- D. proactive services that help lower costs, but do not help increase availability

Answer: A

QUESTION: 38

Which question is an example of a storage qualification question?

- A. Are there specific tasks that require more bandwidth than others, causing communication delays?
- B. Does the customer have or potentially need RAID capability?
- C. Has the customer introduced cloud computing into their environment, or expressed an interest in doing so?
- D. How many applications are on the customer's server?

Answer: D

QUESTION: 39

Your customer is losing revenue and business opportunity restoring PC image files. What is the most likely cause?

- A. The customer has an inconsistent backup system.
- B. The customer's environment is not mirrored.

- C. It is more difficult to extract single files from disk than from tape.
- D. The customer has a slow backend server.

Answer: B

QUESTION: 40

Your customer reports the following business problem: inefficiencies as a result of ineffective version management when files are shared and an inconsistent filing model. What is the most likely technology cause for this business problem?

- A. no centralized tool for sharing files
- B. too many products with check-in, check-out functionality
- C. no consistent policy and toolset that runs automatically
- D. a lack of troubleshooting and performance tools

Answer: A

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